

GENERAL TERMS OF SALE

Camping L'Eau Vive Chemin St Saturnin 66820 Vernet les Bains
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GENERAL CONDITIONS

You can hire a loge is for Arrival : saturday - Departure : Saturday in high season
The Home Office is closed from 12h to 14h30.

The hiring becomes effective only after agreement of the direction and final after reception of the signed contract and installment (30%).

It is exclusively personal and can in no case be yielded to a third person.

If the customer does not arrive at the date stipulated on his contract and without news of his part, his emplacement or lodge can again be made available for another customer in the 24 hours following the begin date mentioned in the contract.

The total amount of the contract remains required.

In the event of cancellation more than 30 days before the required date, an allowance of rupture of an amount equal to 30% of the stay will be retained to you.

if the cancel is less than 30 days before the arrival, the whole sold is du .

Personal cancel insurance is advised.

Any tenant is held to conform to the rules of procedure of the camp-site, to respect the buildings and the people and to show reserve in its behavior.

The direction accepts on a site a caravan and a small tent— a tent and a small tent, a camping-car - 1 car and a maximum of 6 people.

The direction reserves the right to allow to its customer another site that was initially mentioned in the contract for any reason of a practical or logistic nature.

Arrivals and departures :

Tents and caravans :

before 12:00 for the departures and from pm 2.30for the arrivals.

Lodges/mobilhome :

imperatively before 10:00 for the departures and after 15:00 for the arrivals.

However in the event of premature arrival, the customer can leave his vehicle on the car park and use all facilities on the camping.

In the event of a later departure, the vehicle must be parked on the car park.

Notice : “ If the client leaves befor on Saturday, the caution will be send by transfer bank and the tax will be on customer charge ”

Payment of balance on arrival. No change in the amount due or the dates will be accepted except with agreement of the direction.

Lodges and mobilhomes: 1 guarantee will be required in cash on arrival, 300 euros to mitigate any degradation during the stay.

If the customer does not wish to do the cleaning before his departure, the sum of 50 euros will be required.

The guarantees will be returned at the departure of the customer, if no degradation has been noted.

The customer will have to inform the direction if he notes at his arrival any anomalies in the inventory of the lodge.